

PRIVACY INFORMATION TO CUSTOMERS AND SUPPLIERS

on the processing of personal data pursuant to Art. 13 of the European Regulation n. 679/2016 concerning the protection of individuals with regard to the processing of personal data (GDPR)

Dear Customer/Supplier,

The data controller is React4life, with registered office in Genoa, Via Fiasella, 1/11 - CAP 16121 - P.I. 02436280990, e-mail: privacy@react4life.com, e-mail: info@react4life.com, PEC: react4life@pec.it; phone: 010-0980110. For the principle of transparency, provides the following information in order to make you aware of the characteristics and methods of processing of your personal data:

Who we are and what data we treat (article 13, paragraph 1 letter a, article 15, lett. B GDPR)

React4life operates as a **Data Controller** in technological solutions, in vitro tests for cosmetics, pharmacology, toxicology, oncology, pollution, agrifood, using a bioreactor with a multi-chamber culture system and guarantees maximum confidentiality in the processing of your personal data, their accuracy and their updating, as established by current legislation on the protection of personal data.

Subject of the processing

The holder processes personal data (for example name, surname, physical address, province and municipality of residence, landline and / or mobile phone, fax, fiscal code, VAT number, company name, personal email, bank and payment references, eg IBAN), hereinafter "personal data", communicated by you on the occasion of the conclusion of contracts for the services and products offered and / or for marketing purposes. The Owner may also save *cookies*, as described in more detail in the Cookie Policy which will be found on the website www.react4life.com.

For what purposes we need your data (art. 13, 1st paragraph GDPR) and on what legal basis.

The data are used by React4life to process the registration request, to manage and execute the requests for contact forwarded by the customer, to provide assistance, to fulfill the legal and regulatory obligations to which the Data Controller is bound based on the activity performed. In no event will React4life use your personal data for purposes not stated. In particular, your data will be processed for the following purposes:

a) For registration and contact requests and/or information material.

The processing of your personal data takes place to carry out the preliminary activities and consequent to the request for registration to our services, also online, to the management of requests for information and contact and / or sending of informative material, as well as for the fulfillment of any other obligation arising.

The legal basis of these treatments is the fulfillment of the services inherent to the application for registration, information and contact and / or sending of informative material in the interest of the interested party and the respect of legal obligations.

b) For the management of the contractual relationship.

The processing takes place to carry out the preliminary activities and consequent to the purchase of one of our services or products, for the management of the order, for the provision of the service itself, for the relative invoicing and for the management of the payment, as well as the fulfillment of any other obligation deriving from the contract, to fulfill the obligations provided for by the law, by a regulation, by the community legislation or by an order of the Authority (for example in the field of anti-money laundering), or to exercise the rights of the Owner (for example the right of defense in court);

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The legal basis of these treatments is the performance of the services concerning the contractual relationship and compliance with legal obligations.

c) For promotional activities (Recital 47 GDPR).

React4life, even without explicit consent, may use the contact details communicated by the interested party / client, for the purpose of communicating direct marketing purposes of its services and products, unless the interested party / customer explicitly opposes it.

The legal basis is the legitimate interest of the owner.

If React4life intends to further process your personal data for a purpose other than that for which they were collected, before such further processing, we will provide you with information regarding this different purpose and any other relevant information.

Consequences of refusal to provide data

Refusal to provide the data necessary for the performance of the requested service. (Article 13, 2nd paragraph, lett. And GDPR).

The collection and processing of personal data under a) and b) referred to in the previous point is necessary to implement the requested services. If you do not wish to provide the personal data expressly provided for as necessary, REACT4LIFE will not be able to process the data related to the management of the requested services and / or the contract, nor to the obligations deriving from them.

The provision of personal data for the purposes sub c) of the previous point is optional and at any time can exercise its right to oppose their use and request cancellation, without prejudice to the regular performance of the contractually deducted services.

How do we process your data? (Art. 32 GDPR)

We inform you that the processing of your personal data takes place in compliance with the principles of lawfulness, correctness and transparency of the processing. We guarantee that the processed data will be adequate, relevant and not excessive in relation to what is necessary for the purposes of the processing (principle of minimization of data).

The data is processed electronically and on paper, using appropriate tools to guarantee the security and confidentiality of the data, in compliance with the provisions of Chapter II (Principles) and Chapter IV (Data Controller and data controller) of the Regulation.

Data may also be processed by automated means to store, manage or transmit the data and, in any case, it will be performed in compliance with the provisions of the Regulation.

The processing of your personal data is carried out by means of the operations indicated in the art. 4, n. 2) of the Regulation, namely collection, recording, organization, structuring, storage, adaptation or modification, extraction, consultation, use, communication by transmission, dissemination or any other form of provision, comparison or interconnection, limitation, cancellation or destruction;

React4life uses adequate security measures in order to preserve the confidentiality, integrity and availability of your personal data and imposes similar security measures on third-party suppliers and Data Processors. Your personal data is stored in paper, computerized and telematic archives located in countries where the GDPR (EU countries) is applied.

How long are your data kept? (Art. 13, 2nd paragraph, letter a GDPR).

Unless you explicitly express the will to delete them, in relation to the different purposes and the purposes for which they were collected, your personal data will be stored for the time required by applicable law, and in any case for a period of time no longer than to that necessary to achieve the aforementioned purposes, and specifically relating to the execution of the contract for a period of ten years, also for the purpose of preserving the invoicing data. At the end of this period they will be destroyed with a secure cancellation method, such as Wiping and document shredders.

In the case of data processed for marketing / commercial promotion purposes, they will be processed until you ask to unsubscribe from the promotional communication service / newsletter, save the actual



transformation in anonymous form that does not allow, even indirectly or by connecting other banks of data, to identify the interested parties. At the time of the request for cancellation the data automatically deleted (pursuant to the applicable legislation), or made anonymously so as not to allow, even indirectly or by connecting other data banks, the identification of the interested parties. In any case, if you decide to oppose the processing, your data will be deleted, within 30 days of the request.

Should React4life forward unsolicited or unnecessary personal data to React4life for the purpose of performing the requested service, React4life cannot be considered the holder of this data, and will cancel them as soon as possible.

What are your data rights? (Articles 15 - 22 GDPR)

The parties to whom the personal data processed by the Data Controller refer have the right at any time to exercise their rights under EU/2016/679. Requests should be addressed to: React4life, with registered office in Genoa, Via Fiasella, 1/11, CAP 16121 or by e-mail: privacy@react4life.com, or info@react4life.com, telephone: 010-8599011.

In particular, the interested party has the right to obtain from the data controller:

- 1. confirmation that personal data concerning him is being processed and in this case, to gain access to personal data and related information (Article 15);
- 2. the Correction and deletion of data (articles 16 and 17);
- 3. limitation of data (art. 18);
- 4. certification that the operations referred to in points 2) and 3) above have been brought to the attention of those to whom the data have been communicated, provided that this is not impossible or involves a disproportionate use of resources (art. 19);
- 5. Right to data portability (Article 20);
- 6. Right of opposition (art. 21);
- 7. The right to object to automated decision-making relating to natural persons, including profiling (Article 22);
- 8. The interested party has the right to withdraw his consent at any time (Article 7);
- 9. The User, without prejudice to any other administrative or judicial action, also has the right to lodge a complaint with the supervisory authority responsible for the protection of personal data for any violation he believes he has suffered and that for Italy is the Guarantor for the protection of personal data. The complaint can be submitted via e-mail, to the address: garante@gpdp.it, by fax: 06 696773785, or by mail, to the Guarantor for the protection of personal data, which is based in Rome (Italy), Piazza Venezia n. 11 Cap 00187.

Please note that React4life will respond to requests within one month, except in particularly complex cases, so it could take up to 3 months. In any case, it will explain the reason for the waiting within one month of the request.

The outcome will be provided in writing or electronically. In the event that rectification, cancellation or limitation of processing is requested, we undertake to communicate the results of the requests to each of the data recipients, unless this proves impossible or involves a disproportionate effort. Withdrawal of consent does not affect the lawfulness of processing based on consent prior to revocation.

In addition, React4life asks interested parties to keep the data provided up to date. You can correct all data provided by contacting React4life by e-mail at privacy@react4life.com.

The interested party declares and guarantees that all data provided is correct and truthful, and that they do not refer to any other person.

If you previously consented to any marketing communication from React4life or if you signed up for a newsletter, you can unsubscribe by clicking on the relevant link available in each communication and newsletter sent by React4life.

If you wish to refuse the receipt of cookies or the use of other tracking technologies on the website, please read the cookie policies available on our website.

Should the interested party withdraw his consent or request the limitation of data, React4life will no longer use



or process such data, which will be stored to respond to any legal requests or by competent authorities. React4life reserves the right to keep an archive of such information for an economically reasonable period, in order to guarantee that their cancellation does not compromise the integrity of the data; React4life also reserves the right to keep an anonymous version of such data.

Who are the recipients and / or any categories of recipients of your personal data?

Your personal data will not be disclosed and may be known, within the necessary limits and for the purposes indicated, by employees and collaborators of React4life, authorized pursuant to Art. 29 of the Regulation; they may also be communicated to third parties, as independent or joint Data Controllers, or to External Data Processors, pursuant to Article 28 of the GDPR, with an appointment contract, which contains the methods of treatment and the security measures that these they must adopt for the management and storage of personal data of which the Company is the Owner as:

- External Bodies, including private bodies, involved in inspections of various kinds;
- External Consultants previously appointed;
- Suppliers of the company that process the data on behalf of React4life and consultants who provide services to it.

The data could also be transmitted to the Public Security Authority following a request and to the Judicial Authority in case of need.

The complete list of the subjects to whom your personal data have been or may be communicated is available to you upon your request to be made through the addresses indicated at the beginning of this document. Your data will not be transferred to a third country or to an international organization. Should React4life transfer data outside the European Union, we are committed to ensuring that this transfer is carried out in compliance with the provisions issued by the European Commission, in accordance with the applicable legal provisions.

Non-EU transfer: Your data will not be disclosed to be processed in third countries.

Why do we communicate data?

We will communicate your data in case of legal or contractual obligation as a necessary requirement for the conclusion of a contract.

Automated decision making processes: the Owner does not make use of automated decision-making processes, including profiling, understood by Reg. 2016/679 / EU as any form of automated processing of personal data consisting in the use of such personal data to evaluate certain personal aspects relating to a person physical, in particular to analyze or foresee aspects concerning professional performance, economic situation, health, personal preferences, interests, reliability, behavior, location or movements of said natural person. These types of processing, if carried out, are carried out with human and non-automated decision-making processes.

Genoa, 15/01/2024